

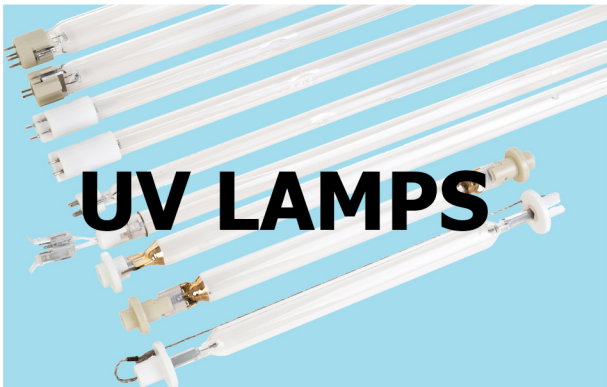
What information do I need to give Alpha-Cure to identify my product?

Alpha-Cure usually require a reference number to identify the specific UV lamp, quartz Plate or reflector you need for your application. If you don't have the reference number, there are several other ways we can identify these for you.

If you have a lamp that is currently working, then we are happy to receive them into our warehouse and engineer a new lamp based on the power and dimensions of the original lamp.

Another way we can ensure that you order the correct product is to collect some specific details from you.

To design or order a product, our sales team will need to know:



UV LAMPS

- The overall lamp length,
 - The arc length,
 - The diameter of the lamp,
 - Volts of the lamp (please ensure this is the lamp voltage, rather than the systems voltage),
 - Amps of the lamp (Lamp Amps, Not System Amps)
 - Dimensions of the caps. If you don't have those, we can often identify the caps with a photo.
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IR LAMP

- The overall lamp length
 - The heated length
 - If it's single or twin tube
 - The wattage , voltage
 - The cap type
 - The colour of the reflector (usually gold, white or clear)
 - It's burning position (Horizontal or vertical)
 - Whether it is short, medium, or long wave.
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REFLECTORS & QUARTZ PLATES

- The length,
 - The width,
 - The thickness,
 - The type of material. Typically, this is anocoil (aluminium) or quartz (glass).
 - The shape of the curve (Quarter moon, eyebrow, or half-moon)
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If you have the reference number for the products you need to order, or you have the information needed to help us identify the lamp, reflector or quartz plate you require, then please contact us on 01327 263900 or email sales@alpha-cure.com with the details above to place your order.